

# Developing Teamwork

*CPD & ILM Approved*

## **Course Description**

Developing Teamwork is all about building stronger relationships within your team by getting to know each other better and creating the foundations for an exceptionally high performing group of people.

This course explains in detail what team working is and covers some of the basic principles for putting together a group of people who will work well together. It then goes on to cover conflict within teams, explaining some of the reasons conflict occurs and some strategies for managing it. It finishes off by exploring some of the different styles of management behaviour and how to develop a resilient team.

## **Target Audience**

Our Developing Teamwork course can be a great starting point for new managers or those that just want to enhance their management skills. This acts as a great introduction to the subject and covers the key concepts and theories around establishing and maintaining effective, resilient teams.

This course can be sold to individuals who are doing the training for themselves or it can be pitched to businesses who might want to put all of their first line management team through the training, so they are all work in the same way and have the same skill set.

## **Advantages**

CPD approval means that this course can be used by those that need to prove they are continually developing themselves.

ILM approval means that candidates that complete this course can contact us to arrange for an ILM certificate to be provided. This does have an additional cost associated with it but they get a recognised management qualification.

Online training is flexible, efficient and cost effective meaning the candidate can progress through the modules at their own pace and in their own time, so they can fit the training in around their work and personal life

## **Further Progression**

For candidates that want to add more qualifications to their CV our Leadership Skills course is also ILM approved and can provide them with another recognised management qualification.

For candidates new to management roles Managing Meetings would be a great next step although working through any of our range of Business Skills courses would be valuable

For candidates specifically interested in developing resilient teams and maintaining employee engagement our Introduction to Emotional Intelligence course goes hand in hand with this one as part of our Emotional Intelligence category.

Course	Module Number	Module Name	Pass % Required
Developing Teamwork	1	What is Team Working?	70
Developing Teamwork	2	Conflict	70
Developing Teamwork	3	Management Behaviour	70
Developing Teamwork	4	Resilience	70

#### **Recommended System Requirements**

- Browser: Up to date web browser
- Video: Up to date video drivers
- Memory: 1Gb+ RAM
- Download Speed: Broadband (3Mb+)

**Duration:** 30 minutes *(Note: This is based on the amount of video content shown and is rounded off. It does not account in any way for loading time or thinking time on the questions).*